

Canteen Committee - Yangpu

Version

V.1

### Date Oct. 10 2024

# **Meeting minutes**

CC.YP.24-25.01

Reference

 1. Time:
 Oct. 10, 2024, 10:30am to 11:45am

**CANTEEN** 

- LFS: 2. Present: Mr. Benjamin BILTERYST, CEO Mr. Willy BONGA, Director of Operation Mrs. Min LI, Assistant of CEO Mrs. Wei GU, Vie Scolaire of Secondary School Mrs. Jie LI, Vie Scolaire of Primary School Mrs. Caroline LAFAGE-BOURIAU, Nurse Mrs. Xiaoqian WANG, SG Coordinator Mrs. Zhihui HE, Parent Representative Mrs. Lidan LU, Parent Representative Miss Claire MIMOUNI, Student Representative (4YB) DSS: • Mrs. Ann-Claire FÖTSCH Head of Administration Mr. Kenan DIZDAREVIC, COCU Mr. Matthias BRÜGGEMANN, Kindergarten Mrs. Anna wang, EBR Administration Mrs. Nicole HAENDEL, Head of Parent Representative\*
  - Common team: Mr. Claude CERBOLLES, Representative of Sodexo on both campuses Ms. Connie SHEN, Yangpu Site Manager of Sodexo Mr. Roger MAURER, Chef of Sodexo

Mrs. Rebekka WANG, Parent Representative

 Absents excused:
 LFS: Mr. Kai LIU, Support Services Manager YP Mrs. Nathalie MOTTET, Director of Primary School Mr. Jean-Joseph KOUDAYA, Director of Secondary School Mr. Achille MESSI, Staff Representative

# 4. Agenda:

- 1. Roundtable members presentation
- 2. Committee framework, regulations Basic rules
- 3. Canteen service organization YANGPU EUROCAMPUS
- 4. LFS Canteen organization
- 5. DSS Canteen organization
- 6. SODEXO presentation
- 7. Q&A

# 5. Development:

1) Roundtable members presentation

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| LVCÉE FRANÇAIS<br>DE SHANGHAI<br>工肉法菌外和人员子女中校 | CANTEEN | Reference<br>CC.YP.24-25.01 | Version<br>V.1 | Date<br>Oct. 10 202 | 4            |
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## The committee members of LFS and DSS schools are as follows:

| LFS Administration                         |                             | Deutsche Schule Shanghai Yangpu |                         |  |  |  |  |  |
|--|-----------------------------|---------------------------------|-------------------------|--|--|--|--|--|
| CEO  | Mr. Benjamin BILTERYST      | Head of Operations              | Mrs. Ann-Claire FÖTSCH  |  |  |  |  |  |
| Director of operations                     | Mr. Willy BONGA             | соси                            | Mr. Kenan DIZDAREVIC    |  |  |  |  |  |
| Support Service Supervisor                 | Mr. Kai LIU                 | Kindergarten                    | Mr. Matthias BRÜGGEMANN |  |  |  |  |  |
| Deputy Headmaster                          | Mr. Jean-Joseph KOUDAYA     | EBR                             | Mrs. Anna WANG          |  |  |  |  |  |
| Head of Primary School                     | Mrs. Nathalie MOTTET        | Parent Representative           | Mrs. Rebekka WANG       |  |  |  |  |  |
| Nursery                                    | Mrs Caroline LAFAGE-BOURIAU | Parent Representative           | Mrs. Nicole HAENDEL*    |  |  |  |  |  |
| CPE / Assistant of Vie Scolaire Secondaire | Mrs. Wei GU                 | Student Representative          | 1                       |  |  |  |  |  |
| CPE / Assistant of Vie Scolaire Primaire   | Mrs. Jie Ll                 |                                 |                         |  |  |  |  |  |
| Staff Representative                       | Mr. Achille MESSI           |                                 |                         |  |  |  |  |  |
| Canteen service coordinator                | Mrs. Xiaoqian WANG          |                                 |                         |  |  |  |  |  |
| Parent Representative                      | Mrs. Zhihui HE              | SODEXO TEAM                     |                         |  |  |  |  |  |
| Parent Representative                      | Mrs. Lidan LU               | Yangpy-Qingpu Manager           | Mr. Claude CERBOLLES    |  |  |  |  |  |
| Student Representative primary             | 1                           | Yangpu site Manager             | Mrs Connie SHEN         |  |  |  |  |  |
| Student Representative secondary           | MISS Claire Mimouni (4YB)   | Kitchen Chef                    | Mr. Roger MAURER        |  |  |  |  |  |

# 2) Canteen committee framework, regulations

The basic rules described in the slide are as follows:

- Definitions: Define the participants of the Committee
- Goal: Define the goal of the Committee
- Limits of scope: Define the nature of the Committee
- Composition: Define the composition of the Committee
- Timeframe: Describe the frequency of the committee meetings

### **COMPOSITION OF COMMITEES**

Committees are joint Committees of both LFS and DSS schools.

### TIME FRAME

Joint LFS/DSS Committees are in-person Committees and take place at least twice per school year, on the Schools' initiative.

When events require it, Schools can call for <u>extraordinary Committees with 3 days of forewarning</u>. They can be in-person or online Committees.

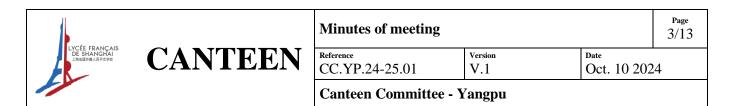
Dialogue and feedback to the Schools are possible all along the school year, as well as informal Committees involving LFS only or DSS only.

### GOAL

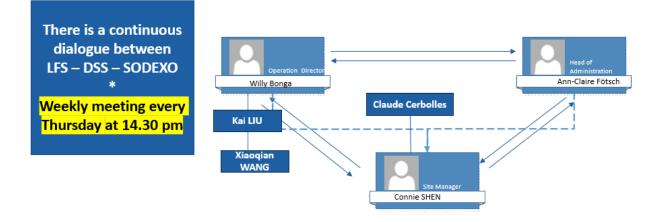
Committees are dedicated to handle <u>regular questions related to the topics of Canteen</u>. Generally, Committees promote a mutual, healthy and transparent relationship between Schools, parents, staff and student representatives, as to <u>improve the general service quality</u>, within its existing constraints, by sharing information about works, projects in progress, and answering questions about areas of concern.

### LIMITS OF SCOPE

Committee Members are not a decision-making body, but a consulting body. Decisions will be made by schools' services, principal and boards. Committee Members shall set aside any personal conflict of interest during Committees.



# 3) Canteen service organization



# 4) LFS Canteen organization

A total of 23 parents volunteers, 2 of whom are new for the 2024-25 school year.

11 parents for Mondays, Tuesdays and Thursdays.

8 parents for Wednesdays and Fridays.

### KINDERGARTEN

### • DAYS : Monday, Tuesday and Thursday

• TIME : 10h50 to 12h05

• MANAGEMENT : 3 or 4 parents, 2 staffs of Vie Scolaire

### PRIMARY SCHOOL

• DAYS : Monday, Tuesday and Thursday TIME : 10h50 to 12h35 MANAGEMENT : 0 parents, 2 staff of Vie Scolaire

DAYS : Wednesday and Friday TIME : 10h50 to 12h30

DAYS : Wednesday and Friday

TIME : 10h50 to 11h30

MANAGEMENT : 7 or 8 parents for Mondays, Tuesdays and Thursdays.
 8 parents for Wednesdays and parents for Fridays.

SECONDARY SCHOOL

• DAYS : From Monday to Friday

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TIME : 12h00 to 12h35
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For the LFS side, a lot of volunteer parents help the daily running of the Canteen Service.

## 5) DSS Canteen Organization

For the DSS side, the catering service is organized as follows:

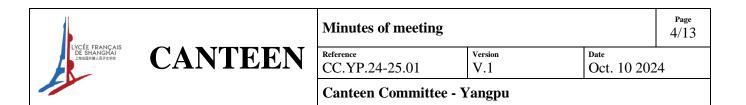
### **KINDERGARTEN**

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DAYS : From Monday to Friday
TIME : 11.15 to 12.00
MANAGEMENT : 3 kindergarten staff
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### **SCHOOL**

DAYS : From Monday to Thursday TIME : 12.55 to 13.40 MANAGEMENT : 1 Cocu staff DAYS : Friday TIME : 11.30 to 11.45 & 12.30 to 13.00

New since this schoolyear: Grade 1 and 2 eat together with the teacher



# 6) SOXEDO presentation

Mr. Claude CERBOLLES, Representative of SODEXO on both campuses, introduced the overall situation of the canteen on the YP campus.



Mr. Claude CERBOLLES introduced the food Safety System of SODEXO.



# Safe from the Source to Table Jip standard of food hygiene and safety control Revire Safe Pepratin Safe for and safety control Perform Safe Pepratin Cod Sample Safety Perform Pepratin Pepratin



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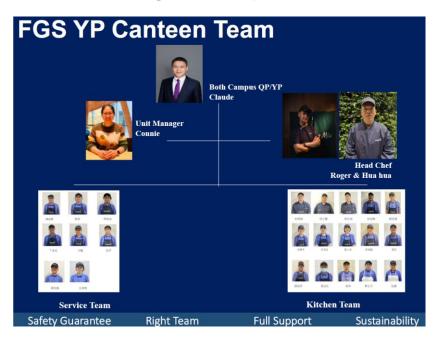
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Mr. Claude Cerbolles explained the composition of the onsite team in Yangpu Campus.



Mr. Claude Cerbolles introduced the **service lines**: Set menu (for KDG and Primary), Salad Buffet, Chef's table, Sandwich, Trattoria, Asia, vegetarian food and Délimarché has changed its name to **LE CAFE ASPRETT** 







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Café- New coffee machine : LE CAFE ASPRETT



Mr. Claude Cerbolles introduced the **dishes prepared for special festivals or events**, such as women's day in March, Language week in May, and Teachers' Day in September, the snapshots are as follows:

# Snapshots

<image><complex-block><complex-block>



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Mr. Claude Cerbolles explained that the canteen regularly organizes new Dishes and Foods tasting events, inviting students, employees, and nurses from LFS & DSS to participate and provide feedback. The photos are as follows:



Mr. Claude Cerbolles introduced the promotion for the school year 2024-2025, the schedule is as follows:

### Promotions for 2024 and 2025

| 2024      | Sep   | Oct   | Nov  | Dec   | 2025      | Jan   | Feb   | Mar  | Apr  | May  | Jun             |
|-----------|---|---|--|---|-----------|---|---|--|--|--|-----------------|
| Festivals | 10 <sup>th</sup> -Teacher's Day<br>17 <sup>th</sup> - Mid-autumn Festival | 11 <sup>st</sup> -Grandparents Day<br>16 <sup>th</sup> – World Food Day<br>31 <sup>st</sup> - Halloween Eve | 7 <sup>th</sup> – Beginning of<br>Winter<br>28 <sup>th</sup> - Thanks Giving Day | 5 <sup>th</sup> – World Soil Day<br>25 <sup>th</sup> Christmas Week | Festivals | 7 <sup>th</sup> -Laba Festival<br>Day<br>23 <sup>th</sup> - Chinese New<br>Year | 14 <sup>th</sup> - Valentine's<br>Day<br>12 <sup>th</sup> - Lantern<br>Festival | 8 <sup>th</sup> - Women's Day<br>12 <sup>th</sup> - Tree Planting<br>Day<br>14 <sup>th</sup> - Pie Day | 22 <sup>nd</sup> - Earth Day               | 8 <sup>th</sup> - Smile Day<br>11 <sup>st</sup> - Mother's Day<br>31 <sup>st</sup> - Dragon Boat<br>Festival |                 |
|           | Teachers' Day Mini Cake   | Grandmother food  | Homemade Jiaozi & Hot  | Soil Themed Cake  |           | King Cake   | Lantern Festival<br>Rice Ball   | Women's Day Gift for<br>Ladies   | Easter Bakery @ Lecafe                     | Smile Faces on<br>Dishes   | Cartoon Dessert |
| Promotion | reaction of a prime care  | Stop Food Waste Activity  | tea, porridge restart  | Con Fridiney Call   | Promotion |   |   | Free coffee grounds  |  | Mothers' Recipe  | Fathers' Recipe |
|           | Homemade Mooncake   | Halloween Themed Dessert  | Thanksgiving Turkey  | Christmas Themed Menu<br>for the Last Week of 2024                  |           | CNY Promotion   | Valentine's Dessert   | for planting<br>Finding Pie in<br>Canteen  | Discount for Bringing<br>Own Mug in LeCafe | Dragon Boat<br>Festival Zongzi   | Cooking class   |
|           | and the second  | 12 50   |  |   |           | A.  | 2   | S (3)  |  |  |                 |
|           | 2   | 0   | 2  | 4   |           | 2   | (   | D  | 2  | 5  |                 |

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Mr. Claude Cerbolles introduced the **instructions of Mini Program** in WeChat for SODEXO, the main functions include **Swish Account, Top up, Transaction, Mean card management, E-meal card**. Parents can also view **Promotion, News, Daily Dish, Menu**, and check the **real time messages** pushed by system information, as well as submit **feedback and surveys** provided by canteen.

The parents do not need to install Apps on the mobile phone.



Mr. Claude Cerbolles explained How to use the Mini Programs to issue invoices.



7) Questions & Answers

## LFS Parents Question:

1. Chartwell has been acquired by Sodexo last year. What are the actions taken by LFS to control thecontinuity of service and what are the current findings?

A: LFS/DSS have discussed with Sodexo to ensure the team will remain stable and ingredients used for the cooking will remain the same. Sodexo took the commitment that any change made in term of ingredient will require anapproval of the schools.

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2. Volunteer parents reported defect in provision of milk products for French primary school students. They now reported the problem what resolved. Could you please explain what was the issue on Sodexo side and what action what taken to resolve?

A:It was not a defect on provision, people were busy serving students and there was no person available to go to take the cheese in the storage. We strongly request to Sodexo to better plan the quantity and always have a person available in case of shortage.

3. In previous committees, we had discussion about unhealthy product sale at Daily Marché (donuts, ...). The consensus was to increase price of unhealthy products and lower price on healthy products (fruits salad, ...). Do we have a list of adjustments made?

A: Please see the price list for healthy products. From 2022-2024 The price both agreed by supplier and School administrators. From 2024-2026 the price for the canteen will be stay as same price of 2024.

|                      |                                  |                                    |   |   |                                      |  |  |                                      | -  |                       |
|----------------------|----------------------------------|------------------------------------|---|---|--------------------------------------|--|--|--------------------------------------|--|-----------------------|
| Meal Category        | Meal Type<br>홋型                  | Current Price<br>with VAT<br>现有含税价 | Year 1 New Price with<br>VAT 2022-2023<br>第一年新合税价格 <del>···································</del> | Year 2 New Price with VAT 2023-<br>2024<br>第二年新合税价格 | Year 2 price<br>increase<br>第二年微价会 🕌 | Year 2 Price<br>increase%<br>第二年涨作品<br>例 | Year 3 Now Price with<br>VAT<br>第三年新介税价格 💗 | Year 3 price<br>increase<br>第三年時代分 w | Year 3 Price<br>increase%<br>第三年涨价比 <del>w</del> | Total 3 ye<br>increar |
| n maa sy             | White Fruit (Feacily (Galloe))   |                                    | 1   |   |                                      | 0%                                       |  |                                      |  | L                     |
| E MANS DY            | Fruit Cup Small (236ml)          |                                    | 6   | 6   |                                      | 0%                                       | 6  |                                      | 0  | C                     |
| - Hearty             | Fruit Cup Big (350ml)            | 1                                  | 10.5  | 10.5  |                                      | 0%                                       | 10.5                                       |                                      | 0  |                       |
| Healty               | Fruit Juice                      |                                    | 8.5   | 9   | 0.5                                  | 6%                                       | 9  |                                      | 0  |                       |
| 6 Healty             | Vegetable cup Small (236ml)      |                                    | 6   | 6   |                                      | 0%                                       | 6  |                                      | 0  | ( )                   |
| 6 Hendly             | Vegetable cup Big (350ml)        | 1                                  | 2 10  | 10  |                                      | 0%                                       | 10   |                                      | 0  | r .                   |
| C heaty              |                                  | 9.5                                | 9.5   | 9.5   |                                      | 0%                                       | 9.5  |                                      | 0  | <b>K</b>              |
| i riedty             | Yoghurt cup with gats (350ml)    | 1                                  | 17  | 17  |                                      | 0%                                       | 17   |                                      | 0  |                       |
| C Hels TY            | Seasonal Fruit Cup Small (236ml) |                                    | 0   | 0   |                                      | 0%                                       | 0  |                                      | 0  | r                     |
| C tiesty             | Seasonal Fruit Cup Big (350ml)   |                                    | 1 0   | 0   |                                      | 0%                                       | 0  |                                      | 0  | r .                   |
| C HANNEY             |                                  | 7.                                 | 7.5   | 7.5   |                                      | 0%                                       | 7.5  |                                      | 0  | r .                   |
|                      |                                  | 1                                  | 12  | 12  |                                      | 0%                                       | 12   |                                      |  | r .                   |
| C 134977             |                                  | 2                                  | 22.5  | 23  | 0.5                                  | 2%                                       | 23   |                                      |  |                       |
| CALCURATE CONTRACTOR |                                  | 1                                  | 15  | 16  | 1                                    | 7%                                       | 16   |                                      |  |                       |
|                      | Milk                             | 1(                                 | 10  | 10  |                                      | 0%                                       | 10   |                                      |  |                       |
| 6 Hearty             | Take away salad                  | 2                                  | 23.5  | 24  | 0.5                                  | 2%                                       | 24   |                                      |  | 1                     |
| E Sandwich           | Chicken sandwich                 | 2                                  | 24  | 25  | 1                                    | 4%                                       | 25   |                                      |  | 1                     |
| i Sandwich           | Club Sandwich                    | 2                                  | 21  | 21.5  | 0.5                                  | 2%                                       | 21.5                                       |                                      |  | 1                     |
| fi Sandwich          | Tuna sandwich                    | 2                                  | 21  | 22  | 1                                    | 5%                                       | 22   |                                      |  | 1                     |
| li Sandwich          | Cheese sandwich                  | 2                                  | 21  | 22  | 1                                    | 5%                                       | 22   |                                      |  |                       |
| ii Sandwich          | Eqg & Ham Sandwich               | 1                                  | 18  | 18.5  | 0.5                                  | 3%                                       | 18.5                                       |                                      |  |                       |

| Meal Category | Meal Type<br>类型          | Current Price<br>with VAT<br>现有介税创 — | VAT 2022-2023 | Year 2 New Price with VAT 2023-<br>2024<br>第二年新合税价格 | Year 2 price<br>increase<br>第二年度价合 | Year 2 Price<br>increase%<br>第二年激化<br>例 | Year 3 New Price with<br>VAT<br>第三年新合教价格 💗 | Year 3 price<br>increase<br>第三年時价名 | Year 3 Price<br>increase%<br>第三年涨价比 🐨 | Total 3 years<br>increar |
|---------------|--------------------------|--------------------------------------|---------------|---|------------------------------------|---|--|------------------------------------|---------------------------------------|--------------------------|
| Weets         | Cake 1 Samil (30g)       | 1                                    | 6             | 6.5   | 0.5                                | 8%                                      | 6.5  | -                                  | 0                                     | 1.5                      |
| Sweets        | Cake 2 Big (60g)         | 9.5                                  | 10.5          | 11  | 0.5                                | 5%                                      | 11   |                                    | 0                                     | 1.5                      |
| Aveets        | loe Cream Cone           | 12                                   | 14            | 14.5  | 0.5                                | 4%                                      | 14.5                                       |                                    | 0                                     | 1.5                      |
| Weets         | Pain au Chocolate (45g)  | 7.5                                  | 8.5           | 9   | 0.5                                | 6%                                      | 9  |                                    | 0                                     | 1.5                      |
| Avents        | Pain au Chocolate (100g) | 11                                   | 12            | 12.5  | 0.5                                | 4%                                      | 12.5                                       |                                    | 0                                     | 1.5                      |
| Weets         | Chocolate donut          | 10                                   | 12            | 12.5  | 0.5                                | 4%                                      | 12.5                                       |                                    | 0                                     | 25                       |
| weets         | Oreo Donut               | 13.5                                 | 13.5          | 14  | 0.5                                | 4%                                      | 14   |                                    | 0                                     | 0.5                      |
| Avents        | Delimarche Cake          | 9.5                                  | 10.5          | 11  | 0.5                                | 5%                                      | 11   |                                    | 0                                     | 1.5                      |
| weets/No      | Chocolate Cookie         | 10                                   | 10            | 10  |                                    | 0%                                      | 10   |                                    | 0                                     | C                        |
| Weets         | loe cream cup pack       | 15                                   | 16            | 17  | 1                                  | 6%                                      | 17   |                                    | 0                                     | 2                        |
| weets         | Muffin                   | 11                                   | 12            | 12.5  | 0.5                                | 4%                                      | 12.5                                       |                                    | 0                                     | 1.5                      |

- 4. Is it possible for Chinese food not to mix rice with the meat and vegetable (having 1 plate and 1 big bowl)?
  - A: This we can do upon request by the consumer. Due to the numbers of students during rush hour will create a long waiting time if we will do separate serving as per client has individual request by portion and quantity. The demand of the meals on the Chinese station is always long queue. We need to accommodate per request during the meal service in each individual combination.
- 5. For the salad bar, our colleagues are complaining that there's too much uncooked garlic and onion in certain choices. For example, the Chinese cold mix cowpea had to much to much raw garlic paste.凉 拌豇豆有太多的生蒜泥。And also, we would like to have more different choices and tastes in daily salad bar. Also, as winter is approaching, we would like to have the salad at a room temperature instead of freezing taste.
  - A: Protein cooked item (duck, chicken, tofu, Tuna) way of marinated rotation of protein.
    - Beans salad, different rotation of beans well cooks and mixed with another fresh vegetables and dressing
    - Chinese salad, Our Chinese staff made special cold dishes with local dressing and classic elaboration

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- Deep fried/ Western mixed vegetables, or well a vegetarian deep-fried item(samosa ,spring roll, pumpkin croquette) or a mixed western cooked dish
- Baked vegetables, to add variation, texture and different cooking ways to the salad bar every day is baked and seasoned a different vegetable( eggplant, pumpkin, mix vegetable)
- Tofu, is rich in protein and very famous in China for that every day there is a different elaboration base on that product. We have to maintain cold dish temperature not above 7 degrees due to food safety as per food safety standard by FDA.
- 6. Sometimes the taste is quite sweet especially for the Chinese noodles and Asian choices. Colleagues hope that there would be less sugar or sweet taste in the food. (For example, Stir fried tomato with fried egg and and soya sauce 番茄炒蛋和红烧的菜系)
  - A: Chef would adjust the taste of some menu for example sweet and sour, Curry and others related dishes.We have to be balance the taste of food in accordance to Children preferences too. We have service station for the seasoning in the canteen.
- 7. The pasta noodles are sometimes not fully cooked. Our colleagues find that they are quite hard to digest. Also, the pois chiches and les petits pois are quite hard sometimes.

A: Will pay attention of the cooking method in the noodles station and will keep monitoring for staff training.

8. Colleagues hope that the quality of French fries is better, that means, not so cold, not so greasy (sometimes dripping fat), and crisper.

A: Thank you for the comments. We have tried to do batch cooking of fries if we have fries menu. Due to structural B1 of the kitchen in YP we are trying to work out to improve this fries issue.

9. When we buy a soup/raw vegetable plates can we have a piece of bread be included? If so, please specify./(Pour lepain, peut-on avoir avec la soupe/l'assiette crudité ? Si oui, merci de l'indiquer.)

A: Salad bar both small and big plates included a piece of bread. Western big bowl soup include bread. Small soup with 6.5 rmb is free refill if needs included bread we can discuss with the school admin for price discussion.

- 10. Can we provide half a sandwich? The sandwich is big, you don't always want/need to eat the whole sandwich. This will be better for the students, so they can learn to manage the quantity to order/eat./A: All sizes and portion with accordance to both parties agreement. As the sandwich station subway style can choice from bread to the condiments. We can discuss with the school admin about the feedback for the sandwich station.
- 11. A request from Professor SVT (Life and Earth Sciences): After taking action in Qingpu last year to display the sugar content in every beverage, has it been found that the consumption of sugary drinks has decreased to healthier drinks?

A: For the data there are some good results Decreasing by average of 70 cups per month.

|               | Mar, 2024 | June, 2024        | Sept, 2024 |     |
|---------------|-----------|-------------------|------------|-----|
| Kumquat Tea   | 825       | 689               | 661        |     |
| Flavored Soda | 772       | 762               | 695        |     |
|               |           | Sales Data        |            |     |
| 850           | 125       |                   |            |     |
| 800 77        | 1         |                   |            |     |
|               |           | C 762             |            |     |
| 750           | 1         | -                 | -          |     |
|               |           | 685               | -          | 605 |
| 750           |           |                   |            | 605 |
| 700           |           | 689<br>June, 2024 |            |     |

12. Is it possible to be more Chinese food on the menu?

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- A: The Set menu are rotation of Western, European and Asian food. We have to balance the menu in accordance with the school nurses validation accordance to the education nutirtion.
- 13. Service issues on the partition tray. Different dishes exceed their space. Result: Desserts and/or appetizers may be contaminated by the sauce of the main dishes and cannot be consumed.
  - A: Service size of the tray's at school L-41.5CM W-30.8CM. The size of tray can be one main plates, drinks and small plates or small soup bowl.
- 14. Background: I believe food and also cheese are integral part of French culture. It is also something that could be taught at school. Takingcheese for instance, it seems the school is working with one and only one brand of cheese, which is a processed cheese in plastic, hamburgerstyle. Would it be better for all of our kids if there are more variety in choice of cheese, knowing the panel of possibilities proposed by French cheese is rich. In short, can cantine offer more types of cheese to our kids?
  - A: For the cheese have been discuss since before can offer some alternative due to price adjustment school does not agree for price adjustment. We have 3 options of dairy in the set menu Milk, cheese & Yoghurt.

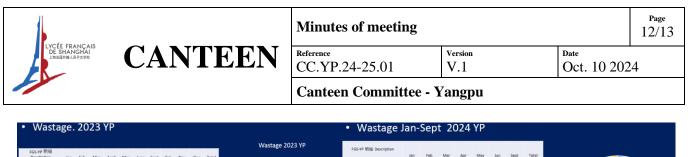
### **DSS Parents Question:**

### DSS-Portion size and food waste management

There was a suggestion or question regarding whether it might be possible to offer two portion sizes. The current portions are quite large, and last year, the children were repeatedly reminded to tell the cafeteria staff if they didn't want so much. However, this doesn't seem to work satisfactorily, as the plates are still being filled up, even when the children say in Chinese that they would prefer less. In the last canteen committee meeting, it was reported that 8,100 kg of food waste was produced last year.

A: Last Year total Wastage was 5,097 KG for the whole year with 182,478 meals for the entire year canteen meal service. By per plate the average wastage including soup is 44 grm. Portion has both parties agree just set for each service line. We have a signage in each service line for the students if they want less or more. Attach photos on this file. This signage is always on the service line during meal time especially on DSS side. (Comparison statistics table on the next page.)





| FGS-YP 明细<br>Desctiption   | Jan   | Feb   | Mar   | April | May   | June  | Sept  | Oct   | Nov   | Dec   | Total  |  | FGS-YP 明细 Description   | Jan   | Feb   | Mar   | Apr   | May   | Jun   | Sept   | Total  |   |
|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--|---|-------|-------|-------|-------|-------|-------|--------|--------|---|
| 食品废弃合计 (kg)  | 1240  | 1889  | 1967  | 1044  | 1587  | 1794  | 1423  | 1215  | 1556  | 1319  | 15034  |  | 食品废弃合计 (kg)   | 1701  | 1425  | 1527  | 1351  | 1584  | 1745  | 1703.2 | 11036  |   |
| 烹饪皮弃物 Wastage<br>during the preparation<br>(Cold and Hot<br>production) (kg) | 343   | 420   | 385   | 232   | 350   | 350   | 302   | 295   | 365   | 204   | 3246   |  | 烹饪皮弃物 Wastage during the<br>preparation (Cold and Hot<br>production) (kg) | 325   | 201   | 350   | 239   | 359   | 374   | 365    | 2213   | 20%   |
| 服务线上未卖出的菜<br>品 Wastage from<br>service lines (kg)                            | 123   | 282   | 366   | 124   | 195   | 244   | 330   | 212   | 335   | 223   | 2434   |  | 服务线上未实出的菜品 Wastage<br>from service lines (kg)                             | 247   | 187   | 270   | 185   | 224   | 200   | 220    | 1533   | 59%   |
| 留样菜品和菜品展示<br>Wastage from HSE<br>sample and dish display<br>(kg)             | 91    | 126   | 135   | 71    | 108   | 323   | 119   | 108   | 135   | 97    | 1313   | 53% 16%  | 留样菜品和菜品展示Wastage<br>from HSE sample and dish display<br>(kg)              | 108   | 83    | 123   | 88    | 136   | 132   | 108    | 778    | 7%  |
| 套餐餐查浪费Eat<br>Global Wastage of<br>Plates (Kg)                                | 281   | 362   | 340   | 209   | 319   | 133   | 366   | 309   | 315   | 309   | 2943   | 9%   | 客餐餐查流费Eat Global Wastage<br>of Plates (Kg)                                | 340   | 279   | 389   | 260   | 346   | 287   | 337    | 2238   |   |
| 餐厅餐盘浪费 Wastage<br>of Plates (Kg)   | 402   | 699   | 741   | 408   | 615   | 743   | 306   | 291   | 406   | 486   | 5097   | ■ 烹饪废弃物 Wastage during the preparation (Cold<br>and Hot production) (kg) | 餐厅餐查浪费 Wastage of Plates<br>(Kg)  | 681   | 675   | 395   | 579   | 519   | 752   | 674    | 4275   | ■烹饪废弃物 Wastage during the preparation (Cold   |
| or Frates (Ng)   |       |       |       |       |       |       |       |       |       |       |        | and Hot production) (Kg)   | 供餐份数 Meals Number   | 18912 | 13786 | 28429 | 9293  | 26378 | 26471 | 25488  | 148757 | and Hot production) (kg)  |
| 供餐份数 Meals<br>Number   | 13707 | 20672 | 20397 | 11313 | 17486 | 20171 | 21132 | 16781 | 26171 | 14648 | 182478 | ■服务线上未卖出的菜品 Wastage from service lines<br>(kg)                           | 供餐天数 operating days   | 18    | 15    | 21    | 14    | 20    | 19    | 18     | 125    | ■服务线上未卖出的菜品 Wastage from service lines<br>(kg) 留样菜品和菜品展示Wastage from HSE sample and |
| 供餐天数 operating<br>days   | 16    | 20    | 23    | 12    | 18    | 20    | 20    | 17    | 22    | 16    | 184    | ■留样葉品和葉品展示Wastage from HSE sample  | 平均每天浪费 wastage/ Day (kg<br>)  | 38    | 31    | 35    | 37    | 36    | 37    | 38     | 36     | dish display (kg)   |
| 平均每天浪费<br>wastage/ Day (kg)  | 78    | 41    | 86    | 87    | 88    | 90    | 38    | 37    | 39    | 82    | 82     | and dish display (kg)  | 平均每天 每餐浪费 average   |       |       |       |       |       |       |        |        | ■餐盘浪费 Wastage of Plates (Kg)  |
| 平均每天 每餐浪费<br>average wastage /<br>meal/Day(Grams)                            | 50    | 51    | 53    | 55    | 53    | 43    | 32    | 36    | 28    | 54    | 44     | ■餐查浪费 Wastage of Plates (Kg)   | +>ang ∧ ng waatage<br>wastage / meal/Day (Grams)                          | 54.00 | 69.18 | 27.57 | 90.33 | 32.79 | 39.25 | 39.65  | 50.40  |   |

### Other Question and Topics to be discussed:

# 1. Q: What do the parents volunteers do? How can parents become volunteers? What is the process? New parents don't seem to receive information on how to volunteer.

A: Parent volunteers help prepare lunch, serve food, provide water, and perform other tasks.

We send out a questionnaire to all parents then they can submit their availability. Vie Scolaire organizes the schedule. Volunteers must provide a non-criminal record to ensure the protection of our children. And the school will implement the avoidance principle, parents cannot assist their children's grade level. The school will prepare the process for parent volunteers.

For new arrivals, Schools usually introduce relevant information about the school to parents through open days, first days, or other activity times.

We need to streamline this process, perhaps by including all the relevant information in a welcome package.

### 2. Q: If the price increase lead students to purchase less unhealthy food, like donuts?

A: There has been no significant impact on children. Parents have to take the responsibility to limit their consumption of such foods, but please remain that not every child has access to the coffee shop.

- 3. **Q: During the snapshot event, what about the primary lunch set? Can they have event plates as well?** A: Yes, we include the same snapshot event for the primary lunch set.
- Q: After displaying the sugar content in sweet drinks, has there been a decrease in purchases?
   A: Yes, we've noticed a decrease in the purchase of sweet drinks. Now, we are planning to do the same at the Yangpu Campus.



CANTEEN

CC.YP.24-25.01

# **Canteen Committee - Yangpu**

Version

V.1

# 5. Q: Can we add cheese to the lunch set?

A: There is a cost issue, but we will look into it and try to find a solution.

# 6. Q: Do all children receive the same portion?

A: No, children can ask for more or less food, and they can return for more vegetables.

Reference

# 7. Q: Regarding waste in the canteen, could you propose a "good to go" option?

A: Due to safety concerns and regulations, we cannot sell food like a restaurant, as we don't have the proper license.

# 8. Q: What kind of butter does the canteen use? Is it real butter?

A: Yes, of course. All the food ingredients we use are approved by the school.

# 9. Q: Can we offer more options for birthday cakes?

A: Since we are a school canteen, we must follow certain rules, such as no cream and less sugar. Currently, we offer three different birthday cakes: carrot cake, chocolate cake, and lemon cheesecake. The canteen will consider this request.

# 10. Q: Is it possible to have more menu options, like 2-4 choices, and more Chinese/Asian-style food?

A: We will discuss this. Right now, there is an alternative in the set menu, such as fish or chicken, if the children do not eat fish for example. However, offering several options is different from our current Eurocampus canteen strategy. This topic needs to be discussed and evaluated with DSS and LFS.